

Addiction and Prevention Services State Quality Committee

Medicaid:

FY09 Medicaid
Adverse Incidents by
Category/Region

	Kansas City				Northeast				South Central				Southeast				West				Wichita				Total				Pct of Total							
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4				
Self Inflicted Harm (requiring urgent/emergent treatment, suicide attempt)			1																								2		0	0	3		0.0%	0.0%	23.1%	
Unanticipated Death (occurring in any setting, suicide, homicide, natural causes)												1													1	0	0		20.0%	0.0%	0.0%					
Violent/Assaultive Behavior (physical harm to self or others requiring urgent/emergent intervention)									1																1	0	0		20.0%	0.0%	0.0%					
Sexual Behavior (with staff or other patients while in a substance abuse treatment setting)		2	1																						0	2	1		0.0%	33.3%	7.7%					
Elopment from Hospital or Residential Setting (when patient is alleged to be a danger to self or others)		2																							1				0.0%	50.0%	0.0%					
Injuries in Facility or Provider Office (require urgent/emergent care, accidental)									1																1	0	0		20.0%	0.0%	0.0%					
Fire Setting/Property Damage (while in substance abuse treatment setting)																									0	0	0		0.0%	0.0%	0.0%					
Serious Adverse Treatment Reaction (requiring urgent/emergent response, drug interaction)																									0	0	0		0.0%	0.0%	0.0%					
Medication Error (requires urgent/emergent intervention)																									0	0	0		0.0%	0.0%	0.0%					
Human Rights/Civil Rights Violations (neglect/exploitation)																									0	0	0		0.0%	0.0%	0.0%					
Other (incidents not listed above which may cause actual or potential harm to the member)			3				2		2		1									1					3	2	1	9	40.0%	16.7%	69.2%					
Total	0	4	5		0	0	2		4	0	1		1	0	0		0	1	0		0	1	0		5	5	6	13	100.0%	100.0%	100.0%					

Medicaid Third Quarter Other Incidents:

*Other:	Kansas City	Northeast	South Central	Southeast	West	Wichita
911/ER admission	2	1				1
Member misconduct - took too many meds	1					
Member misconduct - not taking meds		1				
Member misconduct - used in tx.				1		
Missing person						1
Member misconduct - violent						1

As of Q1 '09, social detox clients who needed medical clearance were not counted as an incident

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Medicaid and AAPS Funded:

FY09 Medicaid and AAPS
funded
Adverse Incidents by
Category/Region

	Kansas City				Northeast				South Central				Southeast				West				Wichita				Total				Pct of Total			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Self Inflicted Harm (requiring urgent/emergent treatment, suicide attempt)	1		1																2		1	0	3					5.9%	0.0%	10.0%		
Unanticipated Death (occurring in any setting, suicide, homicide, natural causes)							1					1				1			1			2	1	1				11.8%	5.6%	3.3%		
Violent/Assaultive Behavior (physical harm to self or others requiring urgent/emergent intervention)							1				1											2	0	0				11.8%	0.0%	0.0%		
Sexual Behavior (with staff or other patients while in a substance abuse treatment setting)			3	1			1	1															1	4	1			5.9%	22.2%	3.3%		
Elopement from Hospital or Residential Setting (when patient is alleged to be a danger to self or others)			3				1	1											1				1	4	1			5.9%	22.2%	3.3%		
Injuries in Facility or Provider Office (require urgent/emergent care, accidental)	3			1							1						2			2	1			6	3	1		35.2%	16.7%	3.3%		
Fire Setting/Property Damage (while in substance abuse treatment setting)																							0	0	0			0.0%	0.0%	0.0%		
Serious Adverse Treatment Reaction (requiring urgent/emergent response, drug interaction)																	1							0	0	1		0.0%	0.0%	3.3%		
Medication Error (requires urgent/emergent intervention)							1																	0	0	1		0.0%	0.0%	3.3%		
Human Rights/Civil Rights Violations (neglect/exploitation)																								0	0	0		0.0%	0.0%	0.0%		
Other (incidents not listed above which may cause actual or potential harm to the member)			3	4				4			2		4					2	3		2	1	6			4	6	21	23.5%	33.3%	70.0%	
Total	4	9	7		3	1	7		4	0	4		1	0	0		0	5	4		5	3	8		17	18	30	100.0%	100.0%	100.0%		

Medicaid and AAPS Funded Third Quarter Other Incidents:

*other:	Kansas City	Northeast	South Central	Southeast	West	Wichita
911/ER admission	3	3	2		2	4
Member misconduct - weapon/kidnapping			1			
Member misconduct - threatened arson					1	
Member misconduct - took too many meds	1					
Member misconduct - not taking meds		1				
Member misconduct - used in tx.			1			
Missing person						1
Member misconduct - violent						1

As of Q1 '09, social detox clients who needed medical clearance were not counted as an incident

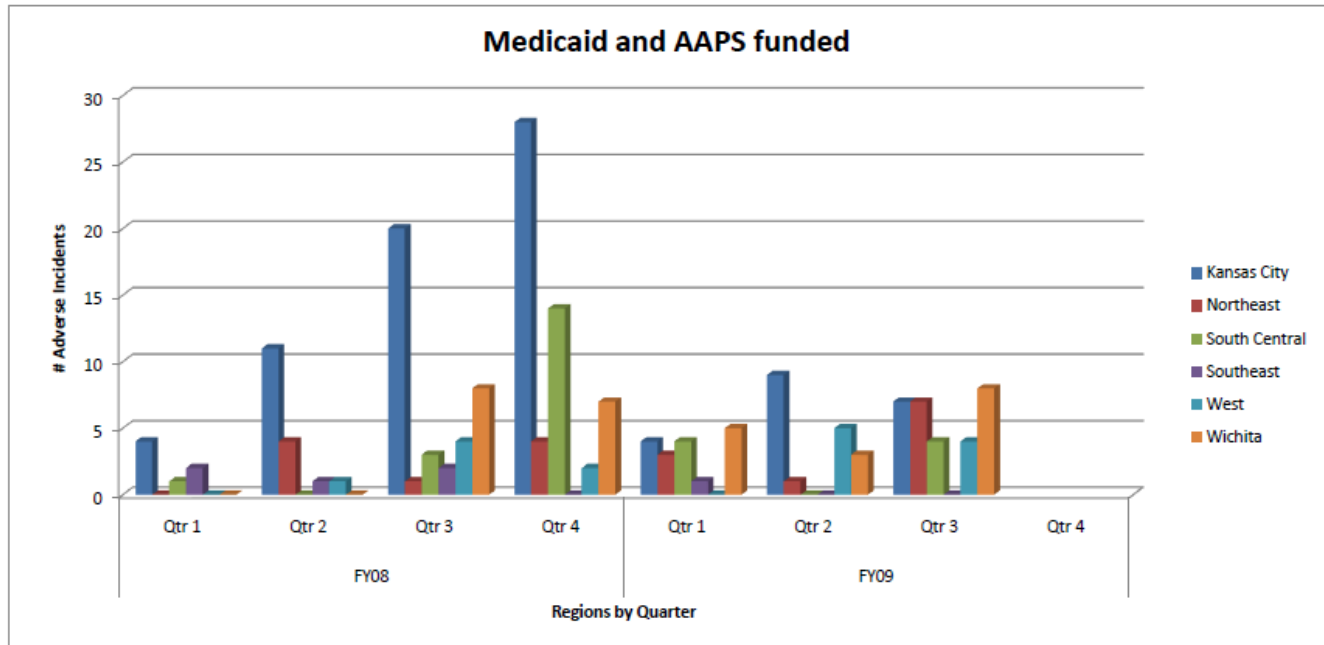
Unique residential providers reporting	12
Unique outpatient providers reporting	7
Total unique providers reporting	18

**Addiction and Prevention Services
State Quality Committee**

Medicaid and AAPS Funded Adverse Incidents (FY2008 and FY2009):

	FY08				FY09				FY 08	FY 09
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4		
Kansas City	4	11	20	28	4	9	7		63	20
Northeast	0	4	1	4	3	1	7		9	11
South Central	1	0	3	14	4	0	4		18	8
Southeast	2	1	2	0	1	0	0		5	1
West	0	1	4	2	0	5	4		7	9
Wichita	0	0	8	7	5	3	8		15	16
Total	7	17	38	55	17	18	30		117	65

Note: As of Qtr 1 FY09, social detox clients who needed medical clearance were not counted as an incident



Conclusions:

In reviewing third quarter FY2009 data for both Medicaid and AAPS funded, the highest incidents reported with a total of twenty-one (21) out of thirty (30) adverse incidents statewide are in the “Other” category, primarily 911/ER issues. The next highest category is “Self Inflicted Harm” with a total of three (3).

Wichita region reported the most adverse incidents for third quarter FY2009 with a total of eight (8). Southeast region did not report any adverse incidents third quarter FY2009. The other regions reported, in decreasing order, Kansas City region seven (7) adverse incidents, Northeast region seven (7), South Central four (4), and West four (4).

Comparing third quarter FY2009 data to third quarter FY2008 data, total adverse incidents decreased: FY2008 = 38, FY2009 = 30.

**Addiction and Prevention Services
State Quality Committee**

Comparing third quarter FY2009 data to second quarter FY2009:

- There has been an increase in total adverse incidents: second quarter = 18, third quarter = 30
- There has also been a significant increase in “Other” incidents: second quarter = 6, third quarter = 21.

As recommended in the last State Quality Committee meeting, ValueOptions reported the total number of unique providers statewide who reported an adverse incident and separated the report by residential and outpatient (shown above on page 4 of this AA)

Preliminary Recommendations to Committee:

- It is recommended that trends continue to be monitored and Provider education by ValueOptions of adverse incident definitions and reporting continue.
- It is recommended by the Committee to share this aggregate analysis at the Regional QI meetings and be posted on the ValueOptions website for public access.
- It is recommended that ValueOptions do internal staff education. ValueOptions Clinical staff will continue to identify potential adverse incidents, forward to VO Provider Relations staff, who then will follow-up with the Provider. This will be a continuing/ongoing recommendation.
- It is recommended that ValueOptions – Kansas continue to report the total number of unique providers statewide who reported an adverse incident and separate the report by residential and outpatient.
- VO-KS created a training document to help providers and others understand adverse incident reporting. They distributed this document at regional provider meetings last quarter. For the committee to consider is if they think this document has made a positive impact on the system and led to improved adverse incident reporting.
- **It is recommended by the Committee for ValueOptions to separate “911/ER admissions” out of the “Other Incidents” category and into a category of its own next fiscal year (Q1 FY2010).**

Date Presented to SQC: 5/7/2009

BY: Kim Brown

Recommendations from the Committee for action: Recommendation and changes made by the SQC to the Preliminary Recommendations are noted above in **bold**.

Person Responsible to follow-up and date due: Kim Brown Due: 8/4/2009
