



## Addiction and Prevention Services State Quality Committee

### Block Grant:

Block Grant  
Adverse Incidents by  
Category/Region

|   | Kansas City |    |    |    | Northeast |    |    |    | South Central |    |    |    | Southeast |    |    |    | West |    |    |    | Wichita |    |    |    | Total |      |     |      | % of Total |      |     |      |
|---|-------------|----|----|----|-----------|----|----|----|---------------|----|----|----|-----------|----|----|----|------|----|----|----|---------|----|----|----|-------|------|-----|------|------------|------|-----|------|
|   | Q1          | Q2 | Q3 | Q4 | Q1        | Q2 | Q3 | Q4 | Q1            | Q2 | Q3 | Q4 | Q1        | Q2 | Q3 | Q4 | Q1   | Q2 | Q3 | Q4 | Q1      | Q2 | Q3 | Q4 | Q1    | Q2   | Q3  | Q4   | Q1         | Q2   | Q3  | Q4   |
| <b>Self Inflicted Harm</b> (requiring urgent/emergent treatment, suicide attempt)                               | 1           |    |    | 1  |           |    |    |    | 1             |    |    | 1  |           |    |    |    |      |    |    |    | 1       |    |    |    | 2     | 0    | 2   | 1    | 40         | 0    | 8.3 | 2.3  |
| <b>Unanticipated Death</b> (occurring in any setting, suicide, homicide, natural causes)                        | 1           |    |    | 1  |           |    |    |    | 1             | 1  |    |    | 1         | 1  |    |    |      |    |    |    | 1       | 1  | 1  | 1  | 3     | 3    | 20  | 8.3  | 6.4        | 7.0  |     |      |
| <b>Violent/Assaultive Behavior</b> (physical harm to self or others requiring urgent/emergent intervention)     |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    |    |    | 2       |    |    |    | 0     | 0    | 2   | 0    | 0          | 0    | 8.3 | 0    |
| <b>Sexual Behavior</b> (with staff or other patients while in a substance abuse treatment setting)              |             |    |    |    | 2         |    |    |    | 1             |    |    |    |           |    |    |    |      |    |    |    | 1       | 2  | 0  | 0  | 20    | 16.7 | 0   | 0    |            |      |     |      |
| <b>Elopment from Hospital or Residential Setting</b> (when patient is alleged to be a danger to self or others) |             |    | 1  |    |           |    |    | 4  |               |    |    |    |           |    |    |    |      |    |    |    | 1       | 0  | 0  | 1  | 6     | 0    | 3.1 | 11.8 |            |      |     |      |
| <b>Injuries in Facility or Provider Office</b> (require urgent/emergent care, accidental)                       |             | 2  |    | 1  |           |    |    |    |               |    |    | 3  |           |    |    |    |      | 1  | 1  |    |         |    |    |    | 0     | 2    | 1   | 6    | 0          | 16.7 | 3.1 | 11.8 |
| <b>Fire Setting/Property Damage</b> (while in substance abuse treatment setting)                                |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    |    |    |         |    |    |    | 0     | 0    | 0   | 0    | 0          | 0    | 0   | 0    |
| <b>Serious Adverse Treatment Reaction</b> (requiring urgent/emergent response, drug interaction)                |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    |    |    |         |    |    |    | 0     | 0    | 0   | 0    | 0          | 0    | 0   | 0    |
| <b>Medication Error</b> (requires urgent/emergent intervention)   |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    |    |    |         |    |    |    | 0     | 0    | 0   | 0    | 0          | 0    | 0   | 0    |
| <b>Human Rights/Civil Rights Violations</b> (neglect/exploitation)  |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    |    |    |         |    |    |    | 0     | 0    | 0   | 0    | 0          | 0    | 0   | 0    |
| <b>Other</b> (incidents not listed above which may cause actual or potential harm to the member)                | 1           | *7 | 18 | 18 |           |    |    |    | 1             | 8  |    |    |           |    |    |    | 3    | 1  |    |    | 3       | 4  | 1  | 7  | 23    | 28   | 20  | 58.3 | 71.9       | 67.4 |     |      |
| <b>Total</b>  | 3           | 9  | 17 | 21 | 0         | 2  | 0  | 4  | 1             | 0  | 3  | 10 | 1         | 1  | 1  | 0  | 0    | 0  | 0  | 4  | 2       | 0  | 0  | 7  | 6     | 12   | 32  | 43   | 100        | 100  | 100 | 100  |

\*Transferred to Medical Detox

### Block Grant Fourth Quarter Other Incidents:

| Other:                         | Kansas City | Northeast | South Central | Southeast | West | Wichita |
|--------------------------------|-------------|-----------|---------------|-----------|------|---------|
| 911/ER health issue            | 15          |           | 6             |           | 1    | 4       |
| 911/ER medication eval         | 1           |           |               |           |      |         |
| 911/ER Mental Health Screen    | 1           |           |               |           |      |         |
| 911 Arrest                     | 1           |           |               |           |      |         |
| Unanticipated facility closure |             |           |               |           |      |         |

## Addiction and Prevention Services State Quality Committee

### Medicaid:

Medicaid  
Adverse Incidents by  
Category/Region

|  | Kansas City |          |          |          | Northeast |          |          |          | South Central |          |          |          | Southeast |          |          |          | West     |          |          |          | Wichita  |          |          |          | Total    |          |          |          | Pct of Total |          |          |          |          |           |            |            |
|--|-------------|----------|----------|----------|-----------|----------|----------|----------|---------------|----------|----------|----------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|--------------|----------|----------|----------|----------|-----------|------------|------------|
|  | Q1          | Q2       | Q3       | Q4       | Q1        | Q2       | Q3       | Q4       | Q1            | Q2       | Q3       | Q4       | Q1        | Q2       | Q3       | Q4       | Q1       | Q2       | Q3       | Q4       | Q1       | Q2       | Q3       | Q4       | Q1       | Q2       | Q3       | Q4       | Q1           | Q2       | Q3       | Q4       |          |           |            |            |
| Self Inflicted Harm (requiring urgent/emergent treatment, suicide attempt)                               |             |          |          |          |           |          |          |          |               |          |          |          | 1         | 1        |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 1            | 0        | 0        | 1        | 60       | 0         | 0          | 8.3        |
| Unanticipated Death (occurring in any setting, suicide, homicide, natural causes)                        |             |          |          |          |           |          |          |          |               |          |          |          |           |          | 1        |          |          |          |          |          |          |          |          |          |          |          |          |          | 0            | 0        | 1        | 0        | 0        | 0         | 16.7       | 0          |
| Violent/Assaultive Behavior (physical harm to self or others requiring urgent/emergent intervention)     | 1           |          |          |          |           |          |          |          |               |          |          |          |           |          |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 0            | 1        | 0        | 0        | 0        | 20        | 0          | 0          |
| Sexual Behavior (with staff or other patients while in a substance abuse treatment setting)              |             |          |          |          |           | 2        |          |          |               |          |          |          |           |          |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 0            | 2        | 0        | 0        | 0        | 40        | 0          | 0          |
| Elopment from Hospital or Residential Setting (when patient is alleged to be a danger to self or others) |             |          | 1        | 3        |           |          |          |          |               |          |          |          |           |          |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 0            | 0        | 1        | 3        | 0        | 0         | 16.7       | 25.0       |
| Injuries in Facility or Provider Office (require urgent/emergent care, accidental)                       | 1           |          |          | 1        |           |          |          |          |               |          | 1        |          |           |          |          |          | 1        |          |          |          |          |          |          |          |          |          |          |          | 1            | 1        | 0        | 2        | 60       | 20        | 0          | 16.7       |
| Fire Setting/Property Damage (while in substance abuse treatment setting)                                |             |          |          |          |           |          |          |          |               |          |          |          |           |          |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 0            | 0        | 0        | 0        | 0        | 0         | 0          | 0          |
| Serious Adverse Treatment Reaction (requiring urgent/emergent response, drug interaction)                |             |          |          |          |           |          |          |          |               |          |          |          |           |          |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 0            | 0        | 0        | 0        | 0        | 0         | 0          | 0          |
| Medication Error (requires urgent/emergent intervention)   |             |          | 1        |          |           |          |          |          |               |          |          |          |           |          |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 0            | 0        | 1        | 0        | 0        | 0         | 16.7       | 0          |
| Human Rights/Civil Rights Violations (neglect/exploitation)  |             |          |          |          |           |          |          |          |               |          |          |          |           |          |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 0            | 0        | 0        | 0        | 0        | 0         | 0          | 0          |
| Other (incidents not listed above which may cause actual or potential harm to the member)                |             | 1        | 1        | 3        |           |          | 1        |          |               |          |          | 2        |           |          |          |          |          |          |          |          |          |          |          |          |          |          |          |          | 1            | 1        | 0        | 1        | 3        | 6         | 0          | 20         |
| <b>Total</b>   | <b>1</b>    | <b>2</b> | <b>3</b> | <b>7</b> | <b>0</b>  | <b>2</b> | <b>1</b> | <b>0</b> | <b>0</b>      | <b>0</b> | <b>0</b> | <b>0</b> | <b>4</b>  | <b>1</b> | <b>0</b> | <b>1</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>1</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>1</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>1</b>     | <b>1</b> | <b>2</b> | <b>6</b> | <b>8</b> | <b>12</b> | <b>100</b> | <b>100</b> |

### Medicaid Fourth Quarter Other Incidents:

| Other:                         | Kansas City | Northeast | South Central | Southeast | West | Wichita |
|--------------------------------|-------------|-----------|---------------|-----------|------|---------|
| 911/ER health issue            | 1           |           | 2             |           |      |         |
| 911/ER medication eval         | 1           |           |               |           |      |         |
| 911/ER Mental Health Screen    | 1           |           |               |           |      |         |
| 911 Arrest                     |             |           |               |           |      |         |
| Unanticipated facility closure |             |           |               |           |      | 1       |

## Addiction and Prevention Services State Quality Committee

### Medicaid and Block Grant:

**Medicaid and Block Grant  
Adverse Incidents by  
Category/Region**

|  | Kansas City |    |    |    | Northeast |    |    |    | South Central |    |    |    | Southeast |    |    |    | West |    |    |    | Wichita |    |      |      | Total |      |      |      | Pct of Total |     |     |    |
|--|-------------|----|----|----|-----------|----|----|----|---------------|----|----|----|-----------|----|----|----|------|----|----|----|---------|----|------|------|-------|------|------|------|--------------|-----|-----|----|
|  | Q1          | Q2 | Q3 | Q4 | Q1        | Q2 | Q3 | Q4 | Q1            | Q2 | Q3 | Q4 | Q1        | Q2 | Q3 | Q4 | Q1   | Q2 | Q3 | Q4 | Q1      | Q2 | Q3   | Q4   | Q1    | Q2   | Q3   | Q4   | Q1           | Q2  | Q3  | Q4 |
| <b>Self Inflicted Harm</b> (requiring urgent/emergent treatment, suicide attempt)                                | 1           | 1  |    | 1  |           |    |    |    |               |    | 1  | 1  | 2         |    |    |    |      |    |    |    |         | 1  |      | 3    | 0     | 2    | 2    | 42.8 | 0            | 6.3 | 3.6 |    |
| <b>Unanticipated Death</b> (occurring in any setting, suicide, homicide, natural causes)                         | 1           |    |    | 1  |           |    |    |    |               |    | 1  | 1  | 1         | 2  |    |    |      |    | 1  | 1  | 1       | 1  | 4    | 3    | 14.3  | 6.9  | 10.5 | 6.6  |              |     |     |    |
| <b>Violent/Assaultive Behavior</b> (physical harm to self or others requiring urgent/emergent intervention)      |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    | 2  |    | 0       | 1  | 2    | 0    | 0     | 6.9  | 6.3  | 0    |              |     |     |    |
| <b>Sexual Behavior</b> (with staff or other patients while in a substance abuse treatment setting)               |             |    |    |    |           | 4  |    |    | 1             |    |    |    |           |    |    |    |      |    | 1  | 4  | 0       | 0  | 14.3 | 23.5 | 0     | 0    |      |      |              |     |     |    |
| <b>Elopement from Hospital or Residential Setting</b> (when patient is alleged to be a danger to self or others) |             |    | 2  | 3  |           |    |    | 4  |               |    |    |    |           |    |    |    |      |    | 1  | 0  | 0       | 2  | 8    | 0    | 0     | 6.3  | 14.6 |      |              |     |     |    |
| <b>Injuries In Facility or Provider Office</b> (require urgent/emergent care, accidental)                        | 1           | 2  |    | 2  |           |    |    |    |               |    | 4  |    |           |    | 1  | 1  | 1    |    | 1  | 3  | 1       | 7  | 14.3 | 17.8 | 2.8   | 12.7 |      |      |              |     |     |    |
| <b>Fire Setting/Property Damage</b> (while in substance abuse treatment setting)                                 |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    | 0  | 0  | 0       | 0  | 0    | 0    | 0     | 0    | 0    | 0    | 0            |     |     |    |
| <b>Serious Adverse Treatment Reaction</b> (requiring urgent/emergent response, drug interaction)                 |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    | 0  | 0  | 0       | 0  | 0    | 0    | 0     | 0    | 0    | 0    | 0            |     |     |    |
| <b>Medication Error</b> (requires urgent/emergent intervention)  |             |    | 1  |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    | 0  | 0  | 1       | 0  | 0    | 0    | 0     | 2.8  | 0    |      |              |     |     |    |
| <b>Human Rights/Civil Rights Violations</b> (neglect/exploitation)   |             |    |    |    |           |    |    |    |               |    |    |    |           |    |    |    |      |    | 0  | 0  | 0       | 0  | 0    | 0    | 0     | 0    | 0    | 0    | 0            |     |     |    |
| <b>Other</b> (incidents not listed above which may cause actual or potential harm to the member)                 | 1           | *8 | 17 | 21 |           |    | 1  |    | 1             | 8  |    |    |           |    | 3  | 1  |      |    | 4  | 6  | 1       | 8  | 28   | 35   | 14.3  | 47.1 | 88.4 | 63.8 |              |     |     |    |
| <b>Total</b>   | 4           | 11 | 20 | 28 | 0         | 4  | 1  | 4  | 1             | 0  | 3  | 14 | 2         | 1  | 2  | 0  | 0    | 1  | 4  | 2  | 0       | 0  | 8    | 7    | 7     | 17   | 38   | 66   | 100          |     |     |    |

\*911 calls - transported to local emergency room

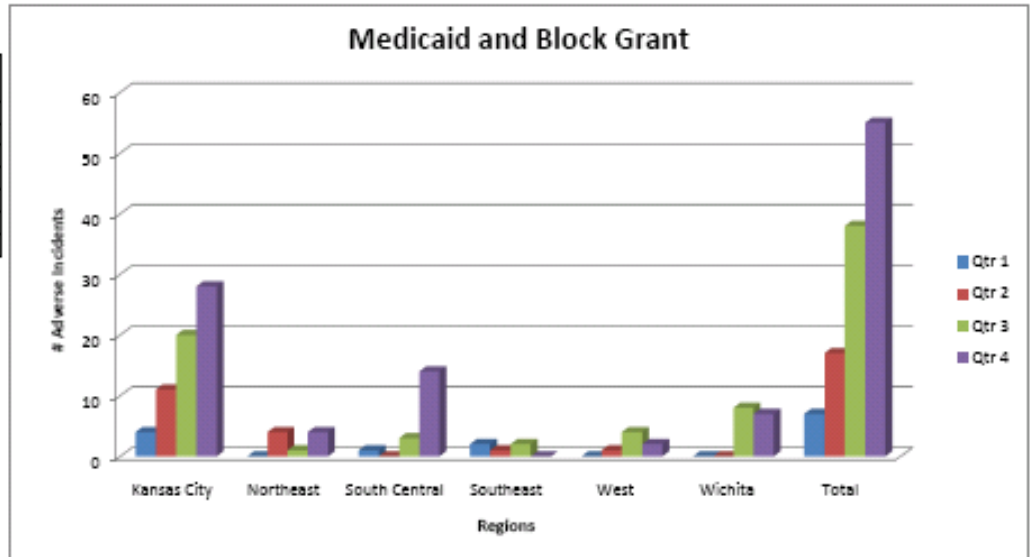
### Medicaid and Block Grant Fourth Quarter Other Incidents:

| Other:                         | Kansas City | Northeast | South Central | Southeast | West | Wichita |
|--------------------------------|-------------|-----------|---------------|-----------|------|---------|
| 911/ER health issue            | 16          | 0         | 6             | 0         | 1    | 4       |
| 911/ER medication eval         | 2           | 0         | 0             | 0         | 0    | 0       |
| 911/ER Mental Health Screen    | 2           | 0         | 0             | 0         | 0    | 0       |
| 911 Arrest                     | 1           | 0         | 0             | 0         | 0    | 0       |
| Unanticipated facility closure | 0           | 0         | 0             | 0         | 0    | 1       |

**Addiction and Prevention Services  
State Quality Committee**

**Medicaid and Block Grant Adverse Incidents (FY2008):**

|               | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 |
|---------------|-------|-------|-------|-------|
| Kansas City   | 4     | 11    | 20    | 28    |
| Northeast     | 0     | 4     | 1     | 4     |
| South Central | 1     | 0     | 3     | 14    |
| Southeast     | 2     | 1     | 2     | 0     |
| West          | 0     | 1     | 4     | 2     |
| Wichita       | 0     | 0     | 8     | 7     |
| Total         | 7     | 17    | 38    | 55    |



**Conclusions:**

In reviewing fourth quarter data for both Medicaid and Block Grant, the highest incidents reported with a total of thirty-five (35) out of fifty-five (55) adverse incidents statewide are “other”. These incidents were reported primarily in the Kansas City region with a total of twenty-one (21) “other” incidents. As requested, the “other” category has been broken out by ValueOptions for more clarification as shown above.

Kansas City region reported the most adverse incidents for fourth quarter with twenty-eight (28). Southeast region did not report any adverse incidents fourth quarter. The other regions reported, in decreasing order, South Central region fourteen (14) adverse incidents, Wichita seven (7), Northeast four (4), and the West reported two (2). Adverse Incident reporting in the Wichita region appears to still be relatively low. South Central reported more adverse incidents fourth quarter, fourteen (14), than the other three quarters combined.

**Annual Summary (7/1/07 – 6/30/08)**

In FY2008, there has been a general increase in Adverse Incident reporting overall for Medicaid, Block Grant, and both funding streams. For both funding streams, first quarter there were seven (7) adverse incidents total, second quarter seventeen (17), third quarter (38), and fourth quarter fifty-five (55). Due to the limited time frame and amount of data, no true trending can be assessed at this time.

**Preliminary Recommendations to Committee:**

It is recommended that trends continue to be monitored, and that provider education by ValueOptions of adverse incident definitions and reporting continue. It is also recommended that a sterilized summary of adverse incidents by quarter for the last fiscal year be shared with providers at provider meetings for better reporting. It is anticipated that reporting numbers should continue to increase during the next fiscal year due to provider education efforts. **It is also recommended by the Committee that this aggregate analysis be shared at the SRS Regional QI meeting and posted on the ValueOptions website for public access.**

**Addiction and Prevention Services  
State Quality Committee**

**Date Presented to SQC:** 8/26/2008

**BY:** Kim Brown

**Recommendations from the Committee for action:** Recommendation and changes made by the SQC to the preliminary recommendations are noted above in **bold**.

**Person Responsible to follow-up and date due:** Kim Brown Due: 11/6/08

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